



84th Annual Conference & Trade Show
Erie Bayfront Convention Center
September 13 - 16, 2026

REGISTRATION MATERIALS

PRIME SPONSOR





IDEAS IN MOTION - 84TH ANNUAL CONFERENCE

SEPTEMBER 13 - 16, 2026 | ERIE BAYFRONT CONVENTION CENTER

We are looking forward to your participation at PMAA's 84th Annual Conference—Ideas in Motion—happening September 13–16 in Erie, Gem of the Great Lakes.

This year's theme is all about turning insight into action—taking the ideas, strategies, goals and shared experiences and putting them into motion to create real impact to benefit your communities.

Whether you're looking to be briefed on the latest industry trends, connect with colleagues, or just step away from the day-to-day to recharge and refocus, this conference has something for you.

Why Attend?

- 30+ hours of targeted sessions delivering real professional, operational, and strategic value;
- Earn multiple professional credits in one place (engineers, operators, solicitors);
- Connect with peers facing the same challenges and build your professional network;
- Explore hands-on solutions during eight hours of dedicated trade show time;
- Attend the largest municipal authority-focused event in Pennsylvania;
- Bring back practical ideas and proven solutions to your organization;
- Experience engaging general sessions and Flash Talks featuring real-world ideas and innovation;
- Participate in roundtable discussions to exchange ideas and learn from others;
- Enjoy networking events and social experiences, including receptions and waterfront events; and
- Celebrate excellence across the industry at the Annual Awards Banquet.

You'll find a great mix of educational sessions, interactive discussions, and hands-on exhibits, plus plenty of opportunities to network—from the welcome reception to the waterfront dinner with a fireworks extravaganza and everything in between.

It's a chance to hear fresh ideas, share your own, and head back with practical takeaways you can actually use.

Hope to see you there!



CONFERENCE SCHEDULE-AT-A-GLANCE

SUNDAY, SEPTEMBER 13

1:00 - 6:00 pm	Conference Registration
1:00 - 6:00 pm	Exhibitor Registration + Setup
6:00 - 8:00 pm	Sunset Dinner Cruise on Lake Erie*
8:30 - 10:00 pm	Welcome Reception

MONDAY, SEPTEMBER 14

7:00 - 9:30 am	Exhibitor Registration + Setup
7:30 - 5:00 pm	Conference Registration
8:00 - 10:00 am	Opening Ceremonies, Keynote Speaker, Annual Business Meeting
10:00 am - 12:00 pm	Trade Show
12:00 - 1:45 pm	Professional Luncheons*
2:00 - 4:15 pm	Educational Sessions
4:00 - 6:00 pm	Trade Show + Exhibitor Reception
6:30 pm	Awards Banquet Reception*
7:00 pm	Awards Banquet*

TUESDAY, SEPTEMBER 15

7:30 am - 3:00 pm	Conference Registration
7:30 - 9:30 am	Trade Show, Breakfast
9:00 am - 12:30 pm	Educational Sessions
12:00 - 2:00 pm	Trade Show + Lunch
2:00 - 4:30 pm	General Session
6:30 pm	Stars, Stripes & Sunset: A Waterfront Dinner on Lake Erie*

WEDNESDAY, SEPTEMBER 16

8:00 am	Closing Breakfast - Erie Stories*
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**PLEASE NOTE:
CONFERENCE PROGRAM
IS SUBJECT TO CHANGE.**

CONFERENCE REGISTRATION

SUNDAY - 1:00 - 6:00 PM

MONDAY - 7:30 am - 5:00 PM

TUESDAY - 7:30 am - 3:00 PM

EXHIBITOR REGISTRATION & SETUP

SUNDAY - 1:00 - 6:00 PM

MONDAY - 7:00 - 9:30 AM

**Not included in registration fee; tickets may be purchased separately.*

GENERAL INFORMATION

Courtyard Erie Bayfront
2 Sassafra Pier
Erie, PA 16507
814.636.1005

Sheraton Erie Bayfront Hotel
55 West Bay Drive
Erie, PA 16507
814.454.2005



municipalauthorities.org/lodging

Accommodations are available at two properties, both connected to the Convention Center; both properties offer the same Conference rate starting at \$228 per night. The room block deadline is Tuesday, August 10 or until sold out. After this date, rooms at the conference rate may not be available.

CONFERENCE REGISTRATION

Register before Wednesday, July 15 to receive a discounted rate! Mail forms to: PMAA, 1000 North Front Street, Suite 401, Wormleysburg, PA 17043 or use the QR code to register online.



EXHIBITOR REGISTRATION

To register, visit our website at municipalauthorities.org/exhibit/.



EVENT POLICIES

Scan the QR Code to read PMAA's guidelines on photography, recording, media, and email use.



TRADE SHOW + TRADE SHOW HOURS

For additional information email Mandi Glantz at glantz@municipalauthorities.org. Standard booth rates available through Wednesday, July 15. No refunds after Monday, August 3.

MONDAY ♦ 10:00 AM - 12:00 PM

Visit the displays to find the latest products and services provided by those in the authority industry. This is a great opportunity to network with vendors and colleagues.

MONDAY ♦ 4:00 - 6:00 PM ♦ EXHIBITOR RECEPTION

PMAA President, Melissa Radovanic, invites you to join us for an Exhibitor Reception. Light refreshments and beverages will be served during the trade show.

TUESDAY ♦ 7:30 - 9:30 AM ♦ EXHIBITOR BREAKFAST

Visit the exhibitors and get fueled for the day! Make the best of this networking opportunity.

TUESDAY ♦ 12:00 - 2:00 PM ♦ EXHIBITOR LUNCH

This is your last chance to check out the products and services our exhibitors provide! Prize drawings conducted starting at 1:00 pm. Many thanks to the exhibitors for their participation and providing prizes.

EXHIBIT HALL THEME: IDEAS IN MOTION

Exhibitors are encouraged to customize their booth as an extension of the conference experience and this year's theme – *Ideas in Motion: From Insight to Impact!* Building on last year's *Be the Change* challenge, this year we are focusing on how insight, data, and experience lead to informed decisions and turn ideas into meaningful action. Exhibitors are encouraged to display how their products/services deliver practical solutions, successful outcomes and provide real-world impact. We appreciate how your "Ideas in Motion" make the exhibit hall an active part of the PMAA conference experience!

MONDAY, SEPTEMBER 14

8:00 - 10:00 AM OPENING CEREMONIES

WELCOME – MAYOR DARIA S. DEVLIN, 49TH MAYOR OF ERIE

KEYNOTE – TIMOTHY G. NECASTRO, PRESIDENT & CEO OF ERIE INSURANCE

A respected leader with more than 20 years of experience at Erie Insurance, Tim has guided the organization through continued growth, innovation, and a strong commitment to community. Under his leadership, the company has earned national recognition for its financial strength, customer satisfaction, and outstanding workplace culture and it's the largest employer and only Fortune 500 company in Erie County.



Tim's perspective on leadership, resilience, and the evolving landscape of business will provide valuable insights and inspiration for all attendees.

ANNUAL BUSINESS MEETING



The agenda includes a review of PMAA activities including legislative updates, committee reports and a presentation for vote

and adoption of PMAA's Resolutions, important issues and actions forming PMAA's legislative and regulatory agenda for the upcoming year.



PROFESSIONAL LUNCHEONS 12:00 - 1:45 PM

MANAGING ODOR AND CORROSION IN COMPLEX FORCE MAIN SYSTEMS (I PDH)

(Engineer)

Michael Gable, PE, T&M Associates
David Gardellin, PE, Onyx Valve
Michael Kuznetz, PhD, PE, CIH, CSP,
T&M Associates

This presentation is a case study regarding design, construction, and operations of a unique force main in Pocono Township, PA. The force main is a 20" force main, some 7.5 miles long, which conveys high strength wastes from Kalahari Resorts, Great Wolf Lodge and Sanofi in addition to other smaller commercial and residential users. The force main has a total of nine pumps at three different pump stations with capacities ranging from 300 gallons per minute (gpm) to 3,200 gpm with system pressures ranging from five pounds per square inch (psi) to 130 psi. The system pumps mostly downhill and pinch valves, installed in the main at two locations, modulate flows to maintain a full force main to control off gassing along the alignment. The flows in the system range seasonally and weekly from lows of 350,000 gallons per day (gpd) to peak utilization approaching 1.2 million gallons per day (MGD). The design capacity of the system is an average 30 day of 2.0 MGD, peak day of 4.0 MGD and peak discharge rate of 6.0 MGD.
Moderator: Michael Kyle, Keystone Alliance Consulting

PIPELINE PRESSURE: MEETING TOMORROW'S WORKFORCE DEMAND

(Financial/Managers)

Shannon Drosnock, Montgomery Township Municipal Sewer Authority
Liesel Gross, Lehigh County Authority
Jennifer Leister, Upper Montgomery Joint Authority
Craig Bubb, Mifflin County Municipal Authority

Are you wondering where the next generation of skilled workers will come from, struggling with turnover or lack of qualified applicants to fill vacancies, or

feeling the pressure of the looming "Silver Tsunami" of retirements? Join individuals from innovative municipal authorities as they share proven programs designed to spark interest in our industry and build a strong talent pipeline. Learn how they've launched successful internship opportunities, engaged high school students, and connected with motivated candidates ready to explore careers in our field. Walk away with practical ideas you can implement to strengthen your own workforce pipeline.

TELL IT TO THE JUDGE (I CLE) (Board Members/Solicitors)

Steven Hann, Esq., Hamburg, Rubin, Mullin, Maxwell & Lupin, PC
Michael Witherel, Esq., Witherel Kalina Law Group

This highly popular event features attorneys arguing facts and laws, in front of a judge, involving actual cases. Audience members can test their knowledge by voting on arguments (and attorneys) they think are the most persuasive. The judge will review each court decision.

Moderator: Jennie Shade, PMAA

EDUCATIONAL SESSIONS 2:00 - 3:00 PM

THE ETHICS ACT: HOW TO STAY OUT OF THE PAPERS (AND OUT OF TROUBLE) (I CLE) (I PDH)

Julie Karabin, Esq., PA State Ethics Commission

The Ethics Act states that public office is a public trust. Efforts to realize financial gain through public office or employment other than compensation provided by law is a violation of that trust. In this presentation, learn what the Ethics Act is and how the State Ethics Commission enforces it, review some of the most-frequently violated Ethics Act provisions and recent Commission cases involving authority board members, and discover how to spot a potential problem so you can stay out of the newspapers – and out of trouble!
Moderator: William Ross, Lower Saucon Authority

FROM INFRASTRUCTURE TO INFLUENCE: MANAGING REPUTATION IN A 24/7 PUBLIC ARENA

Dana Schmidt, Slice Communications
In an era of hyper-connectivity and public skepticism, municipal authorities must treat reputation management as a critical operational asset. This session explores the transition from transactional notifications to empathetic, listening-first community engagement that builds a “bank of goodwill”. Attendees will learn the three pillars of modern reputation management: rigorous crisis planning, real-time response during the “Golden Hour,” and human-centric engagement trends. Participants will leave with actionable strategies to humanize their workforce and leverage digital tools to maintain public trust.

Moderator: Phil Sapone, Raftelis

JOHN HENRY VS. THE MACHINE: A NEW APPROACH TO LEAK DETECTION (1 PDH)

Pam Penatzer, 540 Technologies
Josh Dickert, 540 Technologies
This presentation examines how manual leak detection surveys compare to fixed base leak detection and their impact on non-revenue water (NRW) as it relates to reducing time of leak-awareness, leak-location, and leak-repair. We will demonstrate whereby utilizing the customer’s geographic information system (GIS), we can map all points we listened to, location of leaks, and total hours invested to survey 65 miles of pipe in a district metering area (DMA). Detailed maps and reports will be shown throughout the presentation. We will then show what a fixed base acoustic logger deployment would look like for the same DMA and the costs related to each system.

Moderator: Melissa Radovanic, Greater Johnstown Water Authority/RDM – Johnstown, LLC

LONG-TERM CONTROL PLAN – DATA DRIVEN FLOW REDUCTION PLANNING AND COMPLIANCE (1 PDH)

Alton Whittle, PE, GFT
Kyra Boston, GFT
Greater Hazleton Joint Sewer Authority, in partnership with Gannett Fleming TranSystems (GFT), completed a comprehensive system flow study to inform development of a revised Long-Term Control Plan (LTCP). The study leveraged data from 24 flow meters installed across 10 combined sewer diversion chambers and four additional metering locations. This presentation highlights key lessons learned in implementing a flow data driven asset management program, including strategies for prioritizing effective wet weather flow (I/I) reduction, maximizing system capacity, and achieving regulatory compliance.
Moderator: John Berti, Wyoming Valley Sanitary Authority

NAVIGATING AUTHORITY INVESTING IN 2026

Katia Frock, PLGIT
Tamara Kemmler, PLGIT
Public entity investors are operating in a rapidly evolving fixed income landscape shaped by shifting monetary policy, fiscal pressures, and market volatility. This session explores the key trends influencing public finance investing in 2026, with a focus on how authorities can position portfolios to remain resilient. Attendees will gain insight into the risks and opportunities emerging across fixed income markets, including credit conditions, liquidity considerations, and duration strategy, and leave with practical perspectives to help navigate uncertainty while safeguarding public funds.
Moderator: John Molloy, PLGIT

EDUCATIONAL SESSIONS 3:15 - 4:15 PM

BUDGETING AND FINANCE BASICS FOR UTILITY MANAGERS

Mike Kyle, Keystone Alliance Consulting
David Busch, Keystone Alliance Consulting

This presentation will cover all the financial aspects of managing wastewater or water utilities. Attendees will be provided all the essential knowledge, skills and abilities related to utility finance and budgeting, including expenses, revenues, budgeting, outsourcing, procurement, audits, asset management, and affordability. We will also cover operating and capital budgeting, debt service, depreciation, user fees, connection or tapping fees, loans and grants, program budgeting and cost accounting, full cost of service, priority of capital projects using business risk, rate tiers that benefit low use, and community assistance programs like Low Income Household Water Assistance Program (LIHWAP).
Moderator: David Busch, Keystone Alliance Consulting

DEP UPDATE (1 CLE) (1 PDH)

DEP Representatives
DEP representatives will provide an update on priority policy initiatives, technical guidance, and regulation relevant to wastewater, urban and construction stormwater, surface water quality, and drinking water.
Moderator: Jennifer Case, PMAA

HOW CAN WE ASSIST? OPTIMIZING YOUR AUTHORITY’S USE OF ITS SOLICITOR (1 CLE)

Lee Stinnett II, Esq., Salzmann Hughes, PC
Luke Gibson, Esq., Salzmann Hughes, PC
In this presentation, attendees will learn about common issues faced by municipal authority’s in conducting business at their board meetings. The presentation will begin with an overview of the Sunshine Act’s requirements as they relate to municipal authorities, including an explanation of recent statutory



changes and the impact of recent case law. The presenters will then explain how a municipal authority's solicitor can help the board navigate the Sunshine Act and conduct its meetings in an orderly, productive, and legally compliant manner. The presentation will also include discussion of additional statutes, regulations, and other rules that may govern a municipal authority board's conduct, and the types of questions the authority's board and staff should ask the solicitor to ensure that the authority continues a legally compliant course.
Moderator: Christopher Gibbons, Concord Public Financial Advisors, Inc.

TAKING AI TO THE NEXT LEVEL: HOW TO TURN AN LLM INTO YOUR ASSISTANT

Lindsay Hughes, Tapped in Public Relations

Last year, I reviewed how to prompt large language models (LLMs) to get the information that will be most helpful for the user and walked through the different ways to use artificial intelligence (AI) and LLMs. This year, I plan to take it to the next level and talk about how to use LLMs as an assistant through agent mode and workflow training, allowing users to do more with less and keep up with this ever-changing technology.

Moderator: Melissa Komar, HRG

YEARS TWO AND THREE OF LEAD SERVICE PROGRAMS: REFLECTIONS AND REVELATIONS (1 PDH)

Patrick Caufield, PE, Schuylkill County Municipal Authority

Chris Moughan, Lehigh County Authority
 Michael Brown, PE, GFT

Many systems began taking advantage of funding opportunities associated with the requirements of the Lead and Copper Rule by implementing a lead service replacement program. The programs require significant coordination, including public participation, beyond traditional water and wastewater infrastructure projects. In coordination with Schuylkill County Municipal Authority and Lehigh County Authority, this presentation will present lessons learned during the first two to three years of these programs, inclusive

of inventory, planning, design, construction, and funding. The goal of presentation is to assist other utilities who will be implementing similar programs and foster a culture of communication and cooperation amongst utilities in Pennsylvania that will be facing similar challenges in addressing this regulation.

Moderator: Rachel Lengle Govelovich, PE, GFT



TUESDAY, SEPTEMBER 15



ENVIRONMENTAL INSIGHTS FOR PFAS TREATMENT DESIGN IN DRINKING WATER SYSTEMS (1 PDH)

Katharina Pankratz, Bucharthorn, Inc.

Understanding the source-to-tap journey of PFAS in drinking water systems serves as a powerful tool for guiding treatment design. This presentation will explore the underlying science including fate, transport, speciation, and matrix interactions that drive design decisions. It will also highlight field scenarios where water-quality parameters (e.g., dissolved organic carbon, pH, competing anions, influent PFAS speciation) significantly influenced system layout and media selection. Attendees will gain practical insights on how detailed water-quality characterization can inform design modifications, system sequencing, and long-term operational performance, to best optimize PFAS treatment.

Moderator: Dwight Hoare, PE, St. Marys Area Water Authority

THE EVOLUTION OF RECORDS MANAGEMENT — FROM FILE CABINETS TO AI

Chris Bomberger, Higher Information Group
 Michael Glaser, Higher Information Group

Protect and preserve your critical and historical documents. Your maps, books, records and microfilm are subject to data loss, security gaps, accessibility inefficiencies and compliance risk — all while taking up too much space! Learn how organizations are training AI on data and digitizing documents for timely solutions.

Moderator: David Busch, Keystone Alliance Consulting

FACILITY AND PROJECT OWNER COMPLIANCE STRATEGIES FOR UNDERGROUND UTILITY LAW UPDATES (1 PDH)

Andrew Glitzer, PE, GFT
 Theresa Funk, PE, GFT

Municipal authorities as facility and project owners have substantial responsibilities under Pennsylvania's Underground Utility Line Protection law (PA Act 287 of 1974, as amended by Act 124 of 2024). With PA PUC's Damage Prevention Committee investigating violations of the Act and issuing enforcement decisions, municipal authorities need to be clear on those responsibilities, complete timely responses, and track compliance documentation. In addition, the project owner carries the responsibility to undertake Subsurface Utility Engineering (SUE) in accordance with the Act. The facility owner and its design engineer need to have a strategy to complete the required SUE. This presentation will review updated facility and project owner requirements and strategies for documenting and maintaining compliance, including information needed to successfully respond to notices of alleged violations of the Act. We will share experiences and strategies being used across several facility and project owners.

Moderator: Rachel Lengle Govelovich, PE, GFT

FROM VISION TO FUNDING: AN INTERACTIVE WORKSHOP TO SOLVE MUNICIPAL FACILITIES CHALLENGES

Martin Kimmel, Kimmel Architecture
Struggling to fund your next facilities project? Bring your real challenges to this interactive workshop designed specifically for municipal leaders and staff. This session puts you at the table with a seasoned municipal architect and leading municipal finance experts who will help you untangle complex projects and funding questions in real time. Using a mission driven, five step planning process, the presenters will guide participants through innovative design strategies and creative financing approaches that align vision, budget, and community impact. Expect hands on discussion, practical problem solving, and candid insights you can apply immediately. You will leave with clearer direction, fresh ideas, and actionable strategies to move your municipal projects forward with confidence.
Moderator: Craig H. Palmer, PE, MBA, Erie Water Works

MS4 PROJECT PLANNING AND PRIORITIZATION (1 PDH)

Brittany Ayers Moyer, RK&K
Stephanie Gordon-Bazan, RK&K
To help municipal authorities meet complex Municipal Separate Storm Sewer System (MS4) and Chesapeake Bay total maximum daily load (TMDL) requirements, this session proposes a structured program management approach centered on a customizable priority matrix to assist in project portfolio planning and prioritization. By utilizing watershed assessments and internal operational data, agencies can transition from initial planning to a weighted ranking system that identifies “low-hanging fruit” and high-impact opportunities. The matrix evaluates specific variables such as cost per credit, best management practices (BMP) type, and community support to ensure that project prioritization is both fiscally responsible and administratively sound. Ultimately, this tool provides a justifiable, data-driven backbone for effectively

planning and implementing water quality programs.

Moderator: Mike Sullivan, Northampton Bucks County Municipal Authority

EDUCATIONAL SESSIONS 10:15 - 11:15 AM

COMMON PITFALLS TO AUTHORITY OFFICIAL ACTION AND HOW TO AVOID THEM (1 CLE)

Morgan Madden, Esq., Babst Calland
Elizabeth Dupuis, Esq., Babst Calland
This session will focus on typical pitfalls that can befall authority management and board operations and how to avoid them. The presentation will include a review of the Pennsylvania Right to Know Law (RTKL), the Pennsylvania Sunshine Act and recent changes to the same as well as court decisions impacting how each are administered by the authority. We'll cover meeting notices, agendas and public disclosure as well as pitfalls with records management and handling of RTKL requests. We'll discuss what's appropriate in executive sessions and how to maintain confidentiality to protect those communications. We'll also delve into social media platforms and use of those platforms by public entities. Lastly, we'll talk about procurement procedures and handling public requests for bid information.
Moderator: Jeremy Horvath, Highland Sewer & Water Authority

LESSONS LEARNED FROM IMPLEMENTING A DIGITAL TWIN: HOW TO PREPARE FOR A SUCCESSFUL START-UP (1 PDH)

Melissa Rohland, PMP, HRG
Staci Hartz, PE, HRG
David Kavitski, RDK Engineering
This presentation is a case study of

Freeland Municipal Authority's recent implementation of a digital twin for their water system. They will discuss the client's goals and walk attendees through the process of securing funds, procuring software and equipment, and configuring the system through go-live. Attendees will learn about the benefits of digital twins and how to assess their existing operations for digital twin readiness. They'll also gain a detailed perspective on the implementation process and hear tips on how to ensure the process goes smoothly.

Moderator: Jennifer Case, PMAA

PARTNERING WITH HOMEOWNERS TO REPLACE PRIVATE SEWER LATERALS AND REDUCE SSOs (1 PDH)

Melissa Komar, HRG
Ryan Killen, HRG
Private sewer laterals contribute significantly to infiltration and inflow, but homeowners often lack the means and will to replace these lines. This presentation will discuss a successful approach Pennsylvania authorities are using to overcome this challenge to reduce sanitary sewer overflows (SSOs) and improve overall system performance. The program provides low-interest financing and guidance to help homeowners navigate the process of finding a qualified contractor, determine scope of work, and address their needs for access and restoration. The authority manages the process from start to finish (including inspection and contractor payment), streamlining costs and timelines while ensuring homeowner satisfaction. The presentation will discuss how to structure the program and achieve homeowner buy-in. It will also explore several funding mechanisms, including American Rescue Plan Act (ARPA) funding, Community Development Block Grant (CDBG) funding, general fund allocations, and strategic partnerships with municipalities.
Moderator: Jeff Garrigan, PE, HRG

STRETCH YOUR BUDGET, STRENGTHEN YOUR INFRASTRUCTURE

Steve Sabastian, A&H Equipment Co.
This presentation highlights the key differences, benefits, and decision



factors to help identify the best path forward for municipal infrastructure equipment for your community. Budgeting for equipment is quite a challenge for many entities, so we would like to provide insight to finance options, rental options, rental purchase options (RPO), contracting services, and municipal leasing. There are a variety of pros and cons for each segment to justify what the best solutions can be for their individual entity.
Moderator: Christopher Gibbons, Concord Public Financial Advisors, Inc.

TURNING HAZARD MITIGATION IDEAS INTO PROJECTS (1 PDH)

Brian Wagner, PE, ARRO Consulting, Inc. Recurring floods and storms continue to expose vulnerabilities in critical water systems across the region. This presentation provides a straightforward process for transforming those vulnerabilities into fundable mitigation projects. Attendees will learn how to identify risks, develop feasible solutions, and complete credible benefit-cost analyses that meet FEMA requirements. Using real examples, the session demonstrates how small, cost-effective projects can achieve strong economic justification and long-term resilience. Participants will leave with practical steps to move from problem recognition to funding approval while building safer, more sustainable infrastructure for their communities.
Moderator: Terri Hauser, Latrobe Municipal Authority



EDUCATIONAL SESSIONS 11:30 AM - 12:30 PM

AUTHORITY STRATEGIES FOR MANAGING NON-REVENUE WATER (1 PDH)

Kevin Curran, Oakmont Water Authority
Jim McCaskey, Oakmont Water Authority
This presentation highlights how Oakmont Water Authority is managing non-revenue water (NRW) through data-driven strategies, performance tracking, and targeted loss control

programs. It explains how data trends and system growth influence system losses, and how the authority is adapting through enhanced audits, validation, and action planning. Further discussions will touch on implementation of district metered areas (DMAs) and the importance of gaining buy-ins across the organization.
Moderator: Terri Hauser, Latrobe Municipal Authority

GUARDING THE FLOW - PROTECTING MUNICIPAL SYSTEMS FROM EMERGING THREATS

Shannon Drosnock, Montgomery Township Municipal Sewer Authority
John Berti, Wyoming Valley Sanitary Authority
Pat Jones, Erie Water Works
Cyber threats targeting water systems and municipal authorities are growing in both frequency and sophistication—yet cybersecurity is no longer just an IT issue. This panel brings together leaders from both technical and non-technical sides of utility operations to share real world experiences, best practices, and cautionary tales. Attendees will gain insight into the unique vulnerabilities facing essential public services, practical steps every authority can take to reduce risk, and strategies for strengthening collaboration among operations, management, and IT. Whether you oversee technology or simply rely on it to keep your organization running, you'll leave with actionable guidance to help safeguard your systems and infrastructure.
Moderator: Dan Becker, PE, HRG

LEAD WITH CLARITY: COACHING SKILLS FOR AUTHORITY PROFESSIONALS NAVIGATING COMPLEX TEAMS

Jennifer Manley, EJ Collective
Leading a municipal authority requires more than technical expertise, it requires the ability to coach, communicate, and guide diverse teams through complexity. This session offers practical leadership and communication strategies tailored to authority professionals, especially those managing staff, volunteers, or boards. Attendees will walk away with tools to reduce misunderstandings,

prevent burnout, and lead with greater clarity and confidence. Ideal for supervisors, managers, and board members seeking to strengthen team trust, improve decision-making, and support varied communication styles.
Moderator: Craig Bubb, Mifflin County Municipal Authority

ROAD MAPPING FOR THE FUTURE — WHAT IS THE BEST RECIPE? (1 PDH)

Steve Boone, Lehigh County Authority
Matt Crow, Black & Veatch
Numerous municipalities across the United States, and here locally in Pennsylvania, are facing significant needs for infrastructure improvements and operational enhancements at their treatment facilities and conveyance systems to maintain compliance with regulatory standards. This becomes increasingly more challenging to accomplish in a financially and environmentally sustainable manner. To get ahead of the curve, many utilities are undertaking master planning efforts to establish an implementation strategy for capital projects and operational changes. This will allow for continuous robust and reliable performance to meet the established effluent criteria and improve operability, meet operations space needs, and achieve the lowest life cycle cost. Recently Black & Veatch partnered with Lehigh County Authority for their master plan at their Kline's Island Wastewater Treatment Plant (KIWWTP). This focused on a prioritization implementation plan that includes a 20-year capital improvement plan (CIP) that balances capital and operating expenditures to achieve long-term financial sustainability.
Moderator: Patrick Caulfield, PE, Schuylkill County Municipal Authority

WHAT'S NEXT, PREPARE YOUR ORGANIZATION FOR THE FUTURE! (1 PDH)

Jim Arms, Synario
Jamie Schlesinger, PFM Financial Advisors
Authorities and utilities are under increasing pressure to meet new regulatory requirements, maintain aging infrastructure, and manage escalating costs – all while keeping

rates fair and transparent. This session will explore how forecasting, rate studies, and funding strategies can work together to strengthen financial sustainability and long-term planning. Participants will learn how to develop and interpret financial forecasts for operations and capital improvement plans, conduct and apply rate studies to ensure equity, compliance, and fiscal health, and evaluate a variety of funding options – including grants, loans, and creative financing structures. Moderator: Jennifer Case, PMAA

GENERAL SESSION 2:00 - 4:30 PM

The Tuesday General Session will again feature PMAA's Flash Talks, back by popular demand after last year's success. These quick, engaging presentations highlight innovative ideas and practical solutions to improve customer service, streamline operations, and save staff time. Authorities of every size are finding creative ways to tackle challenges, and sharing your small idea could make a big difference for someone else. We invite you to actively participate in this fun and inspiring session.

Following the Flash Talks, the conversation continues with roundtable discussions focused on the ideas generating the most interest. These small-group conversations will give attendees the opportunity to ask questions, share experiences, and learn how others are approaching similar challenges. It's a chance to exchange ideas and explore practical solutions. You'll leave with useful insights and takeaways you can put to use right away.





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fonner@municipalauthorities.org
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OUR CONFERENCE APP GIVES YOU DETAILS AT YOUR FINGERTIPS!

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LOCATIONS AND TIMES
- INFORMATION ON SPEAKERS
AND EXHIBITORS
- HOTEL MAPS
- VIEW AND DOWNLOAD
PRESENTATIONS



INSTRUCTIONS FOR DOWNLOADING WILL BE
EMAILED IN EARLY SEPTEMBER

EVENTS

SUNDAY, SEPTEMBER 13



6:00 – 8:00 PM ♦ SUNSET DINNER CRUISE ON LAKE ERIE

What a perfect way to unwind, connect, and take in the natural beauty of the region, as the Victorian Princess glides across the still waters of Lake Erie.

During this private cruise, attendees will enjoy a delicious dinner while relaxing on deck, surrounded by fresh lake breezes and panoramic shoreline views of Erie. This unique dinner cruise is an opportunity to enjoy the scenic beauty, while creating the perfect setting for conversation, networking, or simply enjoying a memorable evening on the water.

Limited space available.

8:30 – 10:00 PM ♦ WELCOME RECEPTION

Join us as we officially kick off the conference at the Welcome Reception designed to reconnect with colleagues, spark new conversations, and set the tone for the days ahead. This relaxed gathering offers attendees the perfect opportunity to mingle, meet fellow professionals from across the state, and begin building the connections that make our conference experience so valuable.

Whether you are a returning attendee or joining us for the first time, this reception is the ideal way to ease into the conference, greet old friends, and make new ones. We look forward to welcoming you and beginning an engaging and memorable conference together.



MONDAY, SEPTEMBER 14

6:30 PM ♦ ANNUAL AWARDS RECEPTION & BANQUET

The PMAA Banquet and Awards Ceremony is a premier event that brings together attendees for an evening of celebration, recognition, and camaraderie. This special gathering serves as a moment to honor outstanding achievements, award prestigious scholarships, and welcome the incoming leadership.

Awards and Recognitions: Throughout the evening, we will acknowledge individuals, and organizations who have demonstrated excellence and commitment in their respective fields. Sahli and Extended Service, Community Engagement, L.W. “Red” Davis, and William H. Markus awards will be presented to distinguished members, recognizing their contributions and dedication to advancing our mission. Each recipient has played a pivotal role in fostering innovation, leadership, and service within their community.

Scholarship Presentations: Education and professional development are key pillars of our organization. We are proud to recognize scholarship recipients who have shown exceptional promise and commitment to their academic and professional journeys. These scholarships not only support their aspirations but also ensure the continued growth and excellence of our field.



Continued on page 12.

Honoring Our Incoming President: As we celebrate accomplishments, we also look forward to the future. This evening provides the opportunity to recognize and welcome our incoming President, their vision and leadership will guide us into the next chapter, ensuring continued progress and success. We extend our gratitude to Melissa Radovanic for her dedicated service and impactful leadership over the past year.

Submit your award applications now!

The William H. Markus, Esq. Award is given to those who follow his example in instilling honesty, integrity, fairness, efficiency and fiscal responsibility in the operation of PMAA. Submission deadline is Friday, June 19.

Service awards recognize faithful and effective service by authority officials. The Sahli Award recognize those who have served 20+ years, the Extended Award recognize those who have served 30/40+ years, and the J.E. "Ted" Kuhn Award recognizes those who have served 50+ years. Submission deadline is Friday, July 31.

The Municipal Authority Community Engagement Award recognizes member authorities that excel in communicating their value, delivering exceptional service, and using strong management and innovative approaches to engage their communities. Submission deadline is Monday, June 1.

municipalauthorities.org/conf-awards/

William H. Markus Award

Sahli, Extended, and J.E. "Ted" Kuhn Service Awards

Community Engagement Award

TUESDAY, SEPTEMBER 15



6:30 PM
STARS, STRIPES & SUNSET:
A WATERFRONT DINNER ON LAKE ERIE

Join us for an unforgettable evening along the beautiful shores of Lake Erie as we celebrate community, country, and camaraderie at our Stars, Stripes & Sunset Waterfront Dinner.

As the sun dips below the horizon and paints the sky in brilliant shades of red, white, and blue, guests will gather along the waterfront for an evening inspired by the spirit of America. Set against the backdrop of Lake Erie's sweeping views, this patriotic celebration brings together great food, good friends, and a shared appreciation for the freedoms and opportunities that unite us.

The evening will feature a delicious waterfront dinner, live music, local wines and craft beers, and door prizes throughout the evening. As sundown falls, the night will conclude with a spectacular fireworks display over the lake, lighting up the sky in brilliant bursts of red, white, and blue — a dazzling tribute to the enduring American spirit.

WEDNESDAY, SEPTEMBER 16

8:00 AM ♦ CLOSING BREAKFAST ♦ ERIE STORIES

Adam Macrino, Director of Programming and Visitor Experience

Close your conference experience with Erie Stories—a warm and engaging breakfast session celebrating the rich history, colorful characters, and unforgettable moments that make Erie unique. From tales of the waterfront to intriguing local legends, this closing gathering offers a meaningful and entertaining sendoff, leaving attendees with a deeper appreciation for the spirit and stories of Erie.



REGISTRATION FORM

PMAA 84TH ANNUAL CONFERENCE & TRADE SHOW

Name/Title _____ Nickname _____

Authority or Firm _____

Street Address _____

City, State, Zip _____

Phone Number _____ Email _____

Guest Name (No registration fee) _____

Guests are non-members accompanying a registered member or exhibitor. Guests of registrants planning to attend the conference must register to participate in all planned functions. Additional tickets can be purchased below.

- I need the following continuing education credits:
☐ CLE ID # _____ ☐ Operator ID # _____ ☐ PDH ID # _____
- List any dietary accommodations you may need: _____
- Provide an emergency contact name and phone number: _____
- By registering, you agree your email may be shared with attendees for networking. PMAA does not sell or distribute attendee lists to external parties.
☐ Check here to opt out of listing your email.
- Cancellation policy - see reverse for full information.
- Indicate which sessions (listed on the reverse) you're likely to attend to help with room selection.

PRICING IS PER PERSON. Please include payment for the registration fee and selected functions:

Registration until July 15, 2026 () @ \$355.00 _____

Registration after July 15, 2026 () @ \$395.00 _____

SUNDAY, SEPTEMBER 13

Sunset Dinner Cruise on Lake Erie **SOLD OUT** () @ \$ 65.00 _____

Welcome Reception (Complimentary - registration is required. Include guest if attending) () @ \$ 0.00 _____

MONDAY, SEPTEMBER 14

Opening Ceremonies Breakfast (Complimentary - registration is required. Include guest if attending.) () @ \$ 0.00 _____

Board Members/Solicitors Luncheon - Tell It to the Judge (I CLE) () @ \$ 39.00 _____

Engineers Luncheon - Managing Odor & Corrosion in Complex Force Main Systems (I PDH)..... () @ \$ 39.00 _____

Managers/Financial Luncheon - Pipeline Pressure: Meeting Tomorrow's Workforce Demand..... () @ \$ 39.00 _____

MONDAY AWARDS BANQUET

Banquet ticket (Purchase for conference attendee and/or their guest.) () @ \$ 65.00 _____

Banquet ticket ONLY (Purchase if you are attending the BANQUET ONLY (ie, an award recipient).)..... () @ \$ 72.00 _____

MONDAY GUEST PROGRAM

Courtyard Winery and lunch at the Brewerie at Union Station () @ \$ 45.00 _____

TUESDAY, SEPTEMBER 15

Exhibit Hall Breakfast (Complimentary - registration is required. Include guest if attending.) () @ \$ 0.00 _____

Exhibit Hall Lunch (Complimentary - registration is required. Include guest if attending.) () @ \$ 0.00 _____

Stars, Stripes & Sunset: A Waterfront Dinner on Lake Erie (Food stations, entertainment & prizes)..... () @ \$ 75.00 _____

TUESDAY IN-HOUSE GUEST PROGRAM

Restore & Recharge: Everyday Wellness for Your Body (Complimentary - registration is for count purposes.) () @ \$ 0.00 _____

WEDNESDAY, SEPTEMBER 16

Closing Breakfast - Erie Stories () @ \$ 29.00 _____

AMOUNT DUE \$ _____

PAYMENT OPTIONS:

- ☐ Check payable to PMAA (mail with form to the address below OR register online and request an invoice and then mail the check.)
- ☐ Credit Card:
Provide an email (_____) and an invoice will be sent to be paid online.

MONDAY, SEPTEMBER 14

2:00 - 3:00 PM

- ☐ The Ethics Act: How to Stay Out of the Papers (and Out of Trouble) (I CLE) (I PDH)
- ☐ From Infrastructure to Influence: Managing Reputation in a 24/7 Public Arena
- ☐ John Henry vs. The Machine: A New Approach to Leak Detection (I PDH)
- ☐ LTCP - Data Driven Flow Reduction Planning and Compliance (I PDH)
- ☐ Navigating Authority Investing in 2026

3:15 - 4:15 PM

- ☐ Budgeting and Finance Basics for Utility Managers
- ☐ DEP Update (I CLE) (I PDH)
- ☐ How Can We Assist? Optimizing Your Authority's Use of Its Solicitor (I CLE)
- ☐ Taking AI to the Next Level: How to Turn an LLM into your Assistant
- ☐ Years Two and Three of Lead Service Programs: Reflections and Revelations (I PDH)

TUESDAY, SEPTEMBER 15

9:00 - 10:00 AM

- ☐ Environmental Insights for PFAS Treatment Design in Drinking Water Systems (I PDH)
- ☐ The Evolution of Records Management – From File Cabinets to AI
- ☐ Facility and Project Owner Compliance Strategies for Underground Utility Law Updates (I PDH)
- ☐ From Vision to Funding: An Interactive Workshop to Solve Municipal Facilities Challenges
- ☐ MS4 Project Planning and Prioritization (I PDH)

10:15 - 11:15 AM

- ☐ Common Pitfalls to Authority Official Action and How to Avoid Them (I CLE)
- ☐ Lessons Learned from Implementing a Digital Twin: How to Prepare for a Successful Start-Up (I PDH)
- ☐ Partnering with Homeowners to Replace Private Sewer Laterals and Reduce SSOs (I PDH)
- ☐ Stretch Your Budget, Strengthen Your Infrastructure
- ☐ Turning Hazard Mitigation Ideas into Projects (I PDH)

11:30 AM - 12:30 PM

- ☐ Authority Strategies for Managing Non-Revenue Water (I PDH)
- ☐ Guarding the Flow - Protecting Municipal Systems from Emerging Threats
- ☐ Lead with Clarity: Coaching Skills for Authority Professionals Navigating Complex Teams
- ☐ Road Mapping for the Future – What is the Best Recipe? (I PDH)
- ☐ What's Next, Prepare your Organization for the Future! (I PDH)

2:00 - 4:30 PM

- ☐ General Session

CANCELLATION POLICY

Full amount of conference registration/fees for ticketed events will be refunded if written cancellation notice is received by PMAA no later than Wednesday, July 15. After this date, a \$50.00 charge will be assessed to cover handling costs on registration cancellations and a 10% charge will be applied to ticketed function cancellations. Refunds will be issued in the same manner in which paid. Due to count guarantees, no refunds will be issued after Monday, August 3. If you have any questions, please contact the office at info@municipalauthorities.org or 717.737.7655.

GUEST PROGRAM

MONDAY, SEPTEMBER 14 ♦ 10:00 AM

COURTYARD WINERY is in the heart of Lake Erie Wine Country. From growing grapes to pressing freshly harvested fruit, fermenting, barrel aging and bottling - they do it all. The Courtyard Winery specializes in small batch, handcrafted wines with distinction. A presentation of wine making followed by a wine sampling is waiting for you.

Following our winery experience we will be having lunch at the BREWERIE AT UNION STATION.

We hope you join us in Lake Erie Wine Country.



TUESDAY, SEPTEMBER 15 ♦ 10:00 AM



RESTORE &
RECHARGE:
EVERYDAY
WELLNESS FOR
YOUR BODY

MONACELLA
MASSAGE &
KINESIOLOGY

Join Ryan Logan, LMT, for a 30-minute interactive wellness session designed to help you feel refreshed, restored, and more connected to your body. Ryan will share practical insights on muscle health, hydration, and everyday habits that support overall well-being—no experience needed.

The session includes simple, guided stretching exercises you can easily incorporate into your daily routine to reduce tension and improve mobility. To wrap up, enjoy relaxing chair massages, giving you a chance to unwind and experience the benefits firsthand.

GOLF TOURNAMENT

**SATURDAY,
SEPTEMBER 12, 2026**

**WHISPERING WOODS GOLD CLUB
7214 GRUBB ROAD
ERIE, PA 16506**

Tee times starting at 11:00 am
Fun scramble format
\$115 per person

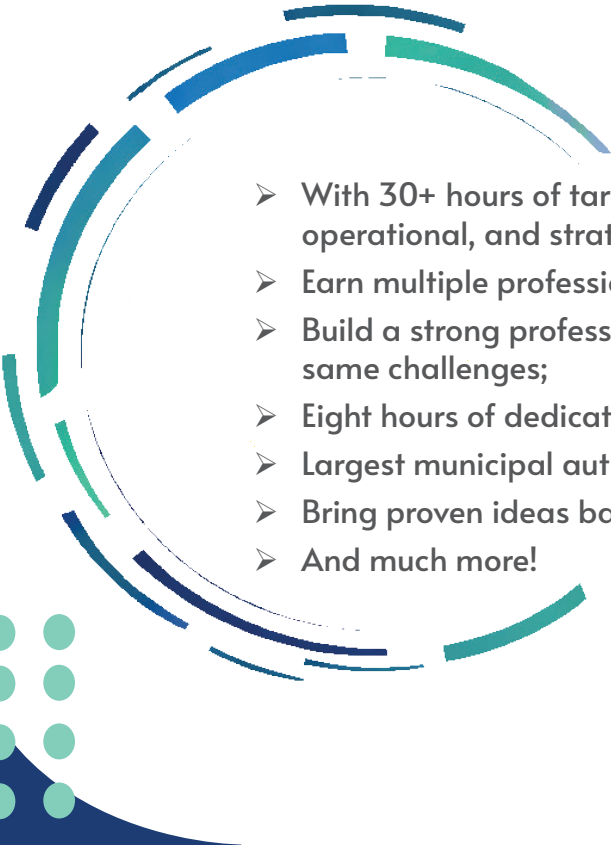


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1000 North Front Street, Suite 401
Wormleysburg, PA 17043

WHY ATTEND PMAA'S ANNUAL CONFERENCE & TRADE SHOW?

- 
- With 30+ hours of targeted sessions, PMAA's conference offers clear professional, operational, and strategic value;
 - Earn multiple professional credits in one place for engineers, operators, and solicitors;
 - Build a strong professional network with quality interaction with peers who face the same challenges;
 - Eight hours of dedicated exhibit time that includes hands-on solutions;
 - Largest municipal authority focused event in Pennsylvania;
 - Bring proven ideas back to share with your organization;
 - And much more!