

GET THE GEARS TURNING.

HUDDLE UP in HAPPY VALLEY



AuthoritiesConnect SYMPOSIUM

Big challenges are rarely solved alone.

At the AuthoritiesConnect Symposium, authority professionals and industry partners tackle today's most pressing issues through focused, small-group conversations.



Bring your challenges.



Share what you know.



Leave with ideas you can use.



November 6, 2026



**The Nittany Lion Inn
State College, PA**

Attendance is limited to keep conversations focused and interactive.



Register at municipalauthorities.org/events

Come ready to contribute. Leave with a game plan.



 1st QUARTER (8:00 - 9:00 am)**Artificial Intelligence**

AI is quickly becoming part of the everyday workplace. Share how authorities are using it to save time, tackle routine office tasks and help employees work more efficiently. Whether you're already using AI or just getting started, come away with practical ideas you can put to work.

Stormwater Fees & Projects

Building a successful stormwater program involves more than collecting a fee. Compare experiences with setting rates, handling customer concerns, prioritizing projects, meeting compliance requirements, legal challenges, and showing the community where its stormwater dollars are going.

Board Engagement

What makes the relationship between an authority board and management really work? Board members and managers can compare perspectives on communication, expectations, education, involvement and decision-making, and share ideas for building a board that is informed, engaged and working effectively with staff.

 2nd QUARTER (9:15 - 10:00 am)**Funding & Financing**

Major infrastructure projects come with major price tags. Hear how other authorities are piecing together the maze of grants, PENNVEST options, loans, financial institution offerings and other funding sources, and share lessons about what worked, what didn't and what you wish you knew before your last project.

Cybersecurity

Cybersecurity isn't just an IT issue. Talk with other authority leaders about employee awareness, vendors, backups, operational systems, outdated equipment, incident response and the practical steps organizations are taking to reduce risk before something goes wrong.

Public Relations

When an authority has a story to tell, are people hearing it? Share ideas for communicating with customers, handling difficult issues, using social media, working with the news media and showing the value your authority provides before someone else defines the story for you.

 HALFTIME (10:00 - 10:15 am) **3rd QUARTER (10:15 - 11:00 am)****Data Centers & Large-Scale Development**

Data centers and other large developments can create enormous opportunities and equally big questions for authorities. Explore how others are dealing with capacity, infrastructure needs, costs and development pressures, and an increasingly complex regulatory environment. Consider the importance of transparency, public communication, and addressing community concerns when a major new user comes to town.

Managing Today's Workforce

Managing people may be one of the toughest parts of running an authority. Share the employee challenges you're facing, from difficult situations and changing workplace expectations to communication, retention and bringing different generations and personalities together as a team.

Delinquencies & Collections

Unpaid bills, payment plans, late fees, shutoffs, and collections can create difficult financial and customer-service challenges. Hear what other authorities are doing, share what's working and what isn't, and pick up practical ideas for improving collections while handling customers fairly and consistently.

 4th QUARTER (11:15 - Noon)**Unfunded Mandates**

New requirements keep coming, but the money and staff to meet them often do not. Share how your authority is responding to regulatory and compliance pressures, managing competing priorities and finding ways to meet new mandates without losing sight of everything else your organization needs to accomplish.

Biosolids

Biosolids management is getting more complicated, and the options available today may not look the same tomorrow. Share what your authority is seeing with land application, testing, disposal and reuse options, costs and changing requirements, and learn what other wastewater authorities are doing to prepare for what comes next.

Call the Audible

Have an issue that isn't anywhere else on the agenda? Bring it to the table. This attendee-driven conversation is your opportunity to raise a challenge, ask how others are handling it, share an idea or change direction completely based on what matters most to the people in the room.

 TAILGATE LUNCH (12:15 - 1:00 pm)

Hotel Reservations at The Nittany Lion Inn - thenittanylioninn.com or (814-863-5050)

 *Hurry...Room Rate Expires on October 5, 2026!*

REGISTRATION

NAME: _____

JOB TITLE: _____

AUTHORITY/FIRM: _____

ADDRESS: _____

CITY, STATE, ZIP: _____

PHONE: _____

E-MAIL: _____

Please check which topic, under each quarter, you will be attending.

QUARTER 1:

- ☐ Artificial Intelligence
- ☐ Stormwater Fees & Projects
- ☐ Board Engagement

QUARTER 2:

- ☐ Funding & Financing
- ☐ Cybersecurity
- ☐ Public Relations

QUARTER 3:

- ☐ Data Centers & Large-Scale Development
- ☐ Managing Today's Workforce
- ☐ Delinquencies & Collections

QUARTER 4:

- ☐ Unfunded Mandates
- ☐ Biosolids
- ☐ Call the Audible

REGISTRATION PRICING:

- ☐ Member - \$195.00 per person
- ☐ Non-Member - \$235.00 per person

PAYMENT METHODS:

- ☐ A check, made payable to PMAA, is enclosed.
- ☐ Email an invoice, to be paid online, to: _____



Hotel Reservations – The Nittany Lion Inn

Hotel reservations must be made separately from symposium registration.

Reserve [online](#) or call 814-863-5050.

Hurry! The group room rate expires October 5, 2026!

To register online, scan or click the QR code to visit our Events Calendar



All cancellations must be submitted, in writing one week prior to the meeting date. Due to reservation guarantees, unpaid no-shows will be charged. NO REFUNDS will be made after the cancellation deadline.