



AuthoritiesConnect SYMPOSIUM



Real Conversations
Real Solutions

OCTOBER 31, 2025

8:00 am - 1:00 pm

STATE COLLEGE, PA

Join authority professionals from across Pennsylvania for an interactive workshop where you'll dive into real-world issues, exchange ideas with others facing similar challenges, and discover practical takeaways you can put to use right away.

Encouraged to Attend



Authority Managers
Authority Staff
Board Members
Consultants

These sessions are designed to spark new ways of thinking and open doors to ideas you might not have considered before.

- ⚙️ **Pre-register and choose your topics** so every session is relevant to you.
- ⚙️ **Join in on small-group conversations** that are focused and engaging.
- ⚙️ **Walk away with practical solutions** you can put to work right away.
- ⚙️ **Build connections with others** who face similar challenges.
- ⚙️ **Keep the conversation going** all year long on [AuthoritiesConnect](#).



The Nittany Lion Inn

**IT'S ALL ABOUT REAL CONVERSATIONS
THAT LEAD TO REAL SOLUTIONS**



REGISTRATION (7:30 - 8:00 am)

SESSION 1 (8:00 - 9:00 am)

Delinquencies & Collections

Share your experiences dealing with unpaid bills, shutoffs and collections, and hear how others are navigating these issues legally and fairly. This discussion will explore ideas of what works and what doesn't.

Lead & Copper Rules

Talk with fellow water professionals about how they're meeting upcoming deadlines, overcoming inventory hurdles, and communicating with the public. This is your chance to compare notes and walk away with practical insights for managing compliance and requirements.

Protecting Public Ownership & Community Engagement

Authorities are facing pressure from privatization. What's your strategy for building community trust and making your value visible? Discuss real-world engagement tactics that protect public control and get your story out before others try to tell it for you.

SESSION 2 (9:15 - 10:00 am)

Funding & Financing

Whether you've secured major grants or are just starting to explore loan options, this conversation is your chance to share what you've learned about paying for critical infrastructure projects. Learn from each other about creative financing, PENNVEST opportunities, local partnerships, and how to avoid common funding pitfalls.

Artificial Intelligence & Cybersecurity

From office workflows to plant operations, authorities are exploring AI in new ways and facing rising cybersecurity threats that impact all areas of operation. Let's talk about what tools you've tried, what's worked (or hasn't), and how to strengthen both innovation and security across your organization.

PFAS & PFOS

Authorities are in different stages of managing PFAS. Some are testing, some are treating, and others are still figuring out next steps. Bring your questions and lessons learned to this collaborative session focused on treatment approaches, communication, and compliance readiness.

SESSION 3 (10:15 - 11:00 am)

Regulations

What new regulations are affecting your authority right now? This is your opportunity to share pressing concerns, ask questions, and collaborate with others facing similar challenges.

Rates & Fees

Rate setting is never easy, especially when costs are rising and customers push back. This discussion invites open conversation about how you approach rate reviews, customer messaging regarding fees, and strategies for building trust around financial decisions.

Workforce Development

Recruiting and retaining qualified staff is a growing challenge for nearly everyone. Join other PMAA members to compare what's working, from internships and mentoring to retention strategies, and gather new ideas to strengthen your team.

GENERAL SESSION (11:15 - Noon)

Common Ground: Navigating Legal Challenges Together

Join a collaborative discussion about the legal responsibilities every authority shares. From the Right-to-Know Law and the newly amended Municipal Code and Ordinance Compliance Act (MCOCA) to everyday issues that can impact authorities of all sizes. Learn how others are promoting transparency, managing risk, and avoiding common missteps.

LUNCH (12:15 - 1:00 pm)



REGISTER ONLINE

municipalauthorities.org

PMAA members - \$195, non-members - \$235

Hotel Reservations at The Nittany Lion Inn - thenittanylioninn.com (814-863-5000) Group Code: **PMAA25A**

Hurry...Room Rate Expires on September 30, 2025!

REGISTRATION

Name: _____ Job Title: _____
Authority/Firm: _____
Address: _____
City, State, Zip: _____
Phone: _____ E-mail: _____

Please check which topic under each session you will be attending.

Session 1:

- ☐ Delinquencies & Collections
- ☐ Lead & Copper Rules
- ☐ Protecting Public Ownership & Community Engagement

Session 2:

- ☐ Funding & Financing
- ☐ Artificial Intelligence & Cybersecurity
- ☐ PFAS & PFOS

Session 3:

- ☐ Regulations
- ☐ Rates & Fees
- ☐ Workforce Development

General Session: Common Ground: Navigating Legal Challenges Together

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- ☐ Rates & Fees
- ☐ Workforce Development

General Session: Common Ground: Navigating Legal Challenges Together

**To register online,
scan or click the QR
code to visit our
Events Calendar**



**All cancellations
must be submitted,
in writing one week
prior to the meeting
date. Due to
reservation
guarantees, unpaid
no-shows will be
charged. NO
REFUNDS will be
made after the
cancellation
deadline.**

Registration pricing:

- ☐ Member - \$195.00 per person
- ☐ Non-Member - \$235.00 per person

Payment Methods:

- ☐ A check, made payable to PMAA, is enclosed.
- ☐ Pay online: send a link to this email: _____