

Dear Water Services Providers –

The Commonwealth of Pennsylvania, a grantee for the federally funded Low Income Household Water Assistance Program (LIHWAP) is seeking participation from residential water service providers. LIHWAP is a new water assistance program that begins in Pennsylvania on **January 4, 2022** to help low-income residential customers who have an arrearage with their community drinking water or wastewater services company due to financial hardships caused by COVID 19.

Department of Human Services, County Assistance Offices (CAOs) across the state will review LIHWAP applications submitted by residents of Pennsylvania and authorize LIHWAP grants directly to participating water services providers on behalf of their eligible customers. The amount of the LIHWAP grant **will be based on the amount of the customer's arrearage with the residential water services provider, up to \$2,500 per household.**

Please review the [letter](#) and LIHWAP [Vendor Agreement](#). If you've already submitted a LIHWAP Vendor Agreement – Thank You! If your authority/company is interested in participating, please complete and submit the signature page by email, fax or by US Mail along with [proof of your federal Employer identification Number \(EIN\) on IRS letterhead](#).

**When you submit your vendor agreement, please also provide** the company address where LIHWAP Payment Vouchers (list of customers receiving a LIHWAP grant) and Treasury checks should be sent so credits can be applied to customer accounts: \_\_\_\_\_

Thank you!

The LIHWAP Vendor Unit  
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