

PMAA 84th Annual Conference & Trade Show
September 13 – 16, 2026
Erie Bayfront Convention Center



Operator Credit Sheet

- Please sign the continuing education registration book located at the PMAA Registration Desk.
- Under each education session time slot, check the session you attended and have the moderator initial your sheet.
- Once complete, sign the bottom and return it to the PMAA registration desk, exhibit booth or a staff member.
- One operator credit can be earned by attending 2.5 hours within each course ID number. A total of **three** operator credits can be earned during this conference.

Name: _____ **ID #:** _____

Authority/Organization: _____

Email: _____

Monday, September 14 ► DEP Session ID #11673

Earn one credit by attending a professional luncheon and one session for each time slot listed below.

Professional Luncheons - 12:00 - 1:45 pm

- ☐ Managing Odor & Corrosion in Complex Force Main Systems (*Engineers*).....**Moderator Initials** _____
- ☐ Pipeline Pressure: Meeting Tomorrow's Workforce Demand (*Financial/Manager*).....**Moderator Initials** _____
- ☐ Tell it to the Judge (*Board Member/Solicitor*).....**Moderator Initials** _____

2:00 – 3:00 pm.....**Moderator Initials** _____

- ☐ The Ethics Act: How to Stay Out of the Papers (and Out of Trouble) (1 CLE) (1 PDH)
- ☐ From Infrastructure to Influence: Managing Reputation in a 24/7 Public Arena
- ☐ John Henry vs. The Machine: A New Approach to Leak Detection (1 PDH)
- ☐ LTCP - Data Driven Flow Reduction Planning and Compliance (1 PDH)
- ☐ Navigating Authority Investing in 2026

3:15 – 4:15 pm.....**Moderator Initials** _____

- ☐ Budgeting and Finance Basics for Utility Managers
- ☐ DEP Update (1 CLE) (1 PDH)
- ☐ How Can We Assist? Optimizing Your Authority's Use of Its Solicitor (1 CLE)
- ☐ Taking AI to the Next Level: How to Turn an LLM into your Assistant
- ☐ Years Two and Three of Lead Service Programs: Reflections and Revelations (1 PDH)

Over →

Tuesday, September 15 ▶ DEP Session ID #11674

Earn one credit by attending one session for each time slot listed below.

9:00 – 10:00 am.....Moderator Initials _____

- ☐ Environmental Insights for PFAS Treatment Design in Drinking Water Systems (1 PDH)
- ☐ The Evolution of Records Management – From File Cabinets to AI
- ☐ Facility and Project Owner Compliance Strategies for Underground Utility Law Updates (1 PDH)
- ☐ From Vision to Funding: An Interactive Workshop to Solve Municipal Facilities Challenges
- ☐ MS4 Project Planning and Prioritization (1 PDH)

10:15 – 11:15 am.....Moderator Initials _____

- ☐ Common Pitfalls to Authority Official Action and How to Avoid Them (1 CLE)
- ☐ Lessons Learned from Implementing a Digital Twin: How to Prepare for a Successful Start-Up (1 PDH)
- ☐ Partnering with Homeowners to Replace Private Sewer Laterals and Reduce SSOs (1 PDH)
- ☐ Stretch Your Budget, Strengthen Your Infrastructure
- ☐ Turning Hazard Mitigation Ideas into Projects (1 PDH)

11:30 am – 12:30 pm.....Moderator Initials _____

- ☐ Authority Strategies for Managing Non-Revenue Water (1 PDH)
- ☐ Guarding the Flow - Protecting Municipal Systems from Emerging Threats
- ☐ Lead with Clarity: Coaching Skills for Authority Professionals Navigating Complex Teams
- ☐ Road Mapping for the Future – What is the Best Recipe? (1 PDH)
- ☐ What’s Next, Prepare your Organization for the Future! (1 PDH)

Signature

Date