

PMAA's Member Benefit Program Spotlight

**PMAA
Endorsed Program**

From creating 811 tickets to training field staff
for the proper marking methods
of underground utilities --

**PA811 is the workhorse of the
damage prevention industry.**

Some of the functions most needed by the industry just can't be
provided by PA811, and that is where we come in!
1MARK811™ is the mobile app that closes the loop for the 811 processes
from the utility side.

Advanced Alerts

PA811 communicates with utility owners through the 811 tickets, which limits PA811's ability to provide the modern, popular, and most widely requested method of receiving alerts. In contrast, 1MARK811™ processes the utility's 811 tickets and automatically sends notifications for important events such as:

- ▶ Complex ticket meetings
- ▶ 2-hour re-notify tickets that require re-marking within 2 hours
 - ▶ Emergency and routine tickets
 - ▶ Design meetings
- ▶ KARL responses - letting staff know when the site is marked
 - ▶ Custom messages to staff

TRY OUR ALERTS! See for yourself now using your phone for your instant demo alert.

<https://1mark.work/demo>



This text alerting means no more sifting through 811 tickets to pull out important information and dates. An alert (text or email) will be sent automatically to your mobile device, and a calendar appointment will be made and sent to the appropriate staff member(s), so you will never miss an essential item again.

Check out 1mark.work, and you can test the alerting system by sending yourself a text or email. Simply type in your mobile number and have a demo test ticket sent to your phone!

Workflow for 811 Tickets

Ticket delivery options from PA811 are limited to one ticket being sent out to the utility for every dig request.

Workflow gives utilities multiple options for how tickets are sent throughout an organization, including:

- ▶ The operations center assigns tickets
- ▶ Foreman assigns tickets
- ▶ Collective inbox for all to work from

- ▶ Bring the power of your GIS together with the 811 dig box on the same screen and make better decisions.
- ▶ Utilities can easily import their GIS shapefiles for viewing on any base map concerning the proposed dig site.
- ▶ Our elite package allows you to upload all your digital engineering record drawings and tap service cards for one-click viewing by the field techs.

Workflow also provides unlimited video/photos of markings automatically attached to and archived with the 811 tickets for legal liability reasons.



Software as a Service (SAS)

- ▶ 1MARK811™ offers a monthly subscription in a premium or elite plans, including unlimited users and never any support costs.
- ▶ Check out the Pricing tab at 1mark.work for more details.
- ▶ Take our 30-day free trial, and we guarantee that you will never think of 811 tickets the same way again.

Contact Info:
<https://1mark.work/>
866-935-1533



1MARK

Your platform for modern digital 811 operations management.

Take the right action, for public safety



Alert Multiple Unlimited number of staff by Text, Email or Phone



Receive Complex tickets meeting calendar appointments



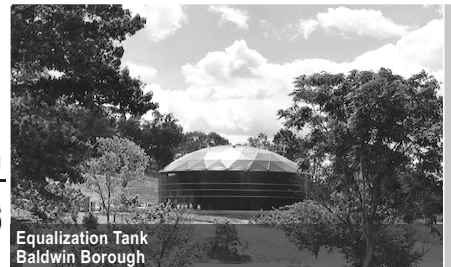
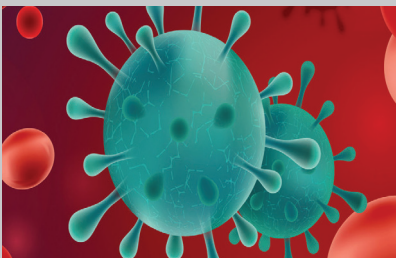
2 Hours Contractor Onsite Text Alerts

And many more....

<https://1mark.work/>

PMAA Guidance to Municipal Authorities During COVID-19
a clearinghouse of the latest updates and information

municipalauthorities.org



Equalization Tank
Baldwin Borough



Dutch Ridge Road and I-376 Waterline Crossing
Brighton Township Municipal Authority

Facilities Planning, Design and Construction Phase Services

- Water
- Wastewater
- Stormwater
- Surveying

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Greensburg, PA (Branch Office)
Albion, PA (Branch Office)
Dublin, OH (Branch Office)
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Managing Principals:

Kevin A. Brett, P.E.; Ned Mitrovich, P.E.; Jason E. Stanton, P.E.



Award-Winning \$65 Million River Intake & Interim Water Treatment Facility
Center Township Water Authority